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The business case for AM/FM radio advertising

# Key findings

- In one of the most significant studies ever conducted on the sales effect of AM/FM radio, Peter Field, one of the "godfathers of marketing effectiveness," reveals major differences in business outcomes for marketers who utilize AM/FM radio versus those who don't:
  - +13% greater mental availability, the propensity of a brand to be noticed and thought of in buying situations
  - +28% larger market share
  - +17% increase in pricing power
  - +42% increased profits, with AM/FM radio's impact on profit growing
  - +23% greater return on advertising spend

# Key findings

- Across dozens of sales effect studies, Nielsen reports AM/FM radio
  advertising generate an outstanding \$10 return on advertising spend
- Nielsen Media Mix Modeling: "Radio consistently ranks as a top tier medium for ROI"
- Ebiquity/Gain Theory: Of ten media, audio is number two in shortterm ROI and number three in long-term ROI
- LeadsRx 17-campaign analysis reveals a +14% average increase in website traffic due to AM/FM radio advertising
- Through the long-term use of AM/FM radio, Steve's Pest Control of Columbia, Missouri has expanded its business from one van to ninety

Peter Field: Radio's enduring role in effectiveness Les Binet & Peter Field: The "godfathers of marketing effectiveness"





Les Binet Head of Effectiveness adam&eveDDB Peter Field Acclaimed marketing specialist Les Binet, Head of Effectiveness at adam&eveDDB, and Peter Field, acclaimed marketing specialist, have been dubbed the "godfathers of marketing effectiveness" and have produced the world's most authoritative analysis of how to grow revenue and profits.

Binet and Field studied the Institute of Practitioners in Advertising (the IPA) Databank of case studies to determine effective marketing strategies.



### Peter Field: Radio's enduring role in effectiveness

# The Long and the Short of It - 10 years on



Radio's enduring role in Effectiveness

October 5<sup>th</sup> 2023



# AM/FM radio boosts mental availability, the propensity of a brand to be noticed and thought of in buying situations

Campaigns with AM/FM radio drive +13% more mental availability than campaigns without AM/FM radio

Average number of brand effects

+13%



Marketers not using AM/FM radio

Marketers using AM/FM radio

Source: IPA Databank, 2000-2022 for-profit cases

# AM/FM radio boosts market share by +28%

Market share: % reporting very large share growth

+28%



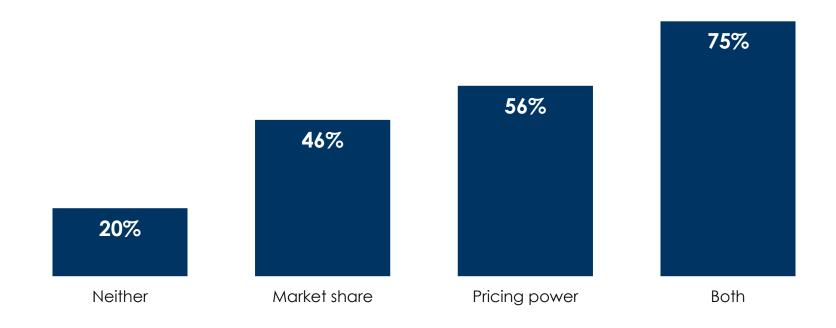
Marketers not using AM/FM radio

Marketers using AM/FM radio

Source: IPA Databank, 2000-2022 for-profit cases

### Peter Field: Pricing power is the biggest profit driver; Brands cannot thrive just by selling more

% reporting very large profit gains

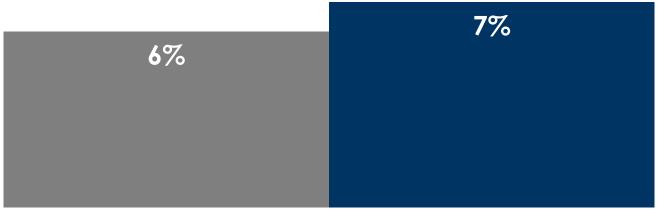


Source: IPA Databank, 2000-2022 for-profit cases

# AM/FM radio boosts pricing power by +17%

Pricing power: % reporting very large pricing power growth

+17%



Marketers not using AM/FM radio

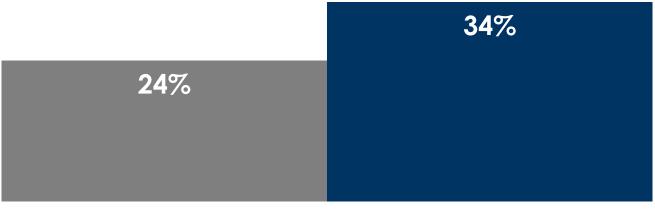
Marketers using AM/FM radio

Source: IPA Databank, 2000-2022 for-profit cases

# AM/FM radio boosts the number of companies reporting large profits +42%

Profits: % reporting very large profit growth

+42%



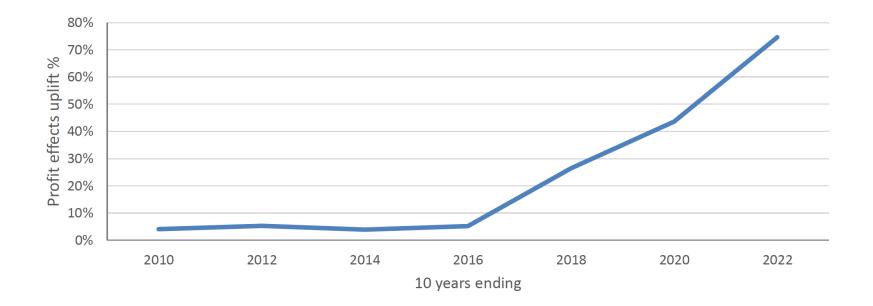
Marketers not using AM/FM radio

Marketers using AM/FM radio

Source: IPA Databank, 2000-2022 for-profit cases

# AM/FM radio's positive impact on profit is increasing

Uplift to very large profit effects: AM/FM radio vs. no-users



Source: The Long and the Short of It - 10 Years On: Radio's Enduring Role in Effectiveness, Peter Field

### AM/FM radio lifts return on marketing investment +23%

ROI: Average return on marketing investment reported

+23%



Marketers not using AM/FM radio

Marketers using AM/FM radio

Source: IPA Databank, 2000-2022 for-profit cases

# Nielsen sales effect study for retail/CPG

### Methodology

#### Step 1

Nielsen does a household match on the address level using Portable People Meter panel data and credit/debit or shopper card purchase behavior

#### Step 2 Audience is broken into groups based on Media Monitors ad occurrence

#### Step 3

Nielsen measures the sales impact of the two groups

#### 

# Analysis

- Sales/spend lift
- Buyer penetration
- Transaction/trips per buyer
- \$ per transaction
- \$ per buyer

Nielsen

- Share of category
- Incremental sales return
  per advertising dollar

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# Nielsen sales effect studies: AM/FM radio delivers excellent ROI

### AM/FM radio sales return for every \$1 ad investment

<b>Breakfast bar</b>	Quick service restaurants	<b>Snacks</b>	Home improvement	Telecom	Department store	Grocery
<b>\$1.81</b>	\$3.01	<b>\$7.33</b>	\$12.00	\$14.00	\$17.00	\$23.00
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Men's personal care brand	Soft drinks	Candy	Beer	Gasoline retailer	Mass merchandiser	Auto aftermarket



### Nielsen Media Mix Modeling: "Radio consistently ranks as a top tier medium for ROI"

Nielsen recently released the results of a major media mix modeling analysis of 2,857 national, local, and international campaigns across advertiser categories where the allocation to AM/FM radio averaged a notable percentage of the total media budget.

Dave Hohman, EVP & GM Global Marketing Effectiveness at Nielsen's Media Mix Modeling practice, concludes: "When the relative weight of impressions is large enough to be measured, **radio consistently ranks as a top-tier medium for ROI.** Streaming audio also performs well, albeit behind broadcast radio."

Source: Dave Hohman "Unlocking the potential of radio in MMM (media mix modeling)" https://www.linkedin.com/pulse/unlocking-potential-radio-mmm-dave-hohman-ik1xe/

### Ebiquity/Gain Theory: Audio is #2 in short-term return on investment and #3 in long-term ROI

Media	Short-term ROI: 1-13 weeks	Media	Full ROI: 1 week to 2 years
Print	\$3.46	Print	\$8.04
Audio	\$3.12	Linear TV	\$7.51
Generic PPC	\$2.89	Audio	\$6.29
Linear TV	\$2.30	Broadcast video on demand	\$5.37
Online video	\$2.22	Online video	\$4.88
Broadcast video on demand	\$2.10	Generic PPC	\$4.45
Paid social	\$2.05	Paid social	\$4.04
Online display	\$1.90	Out of home	\$3.51
Out of home	\$1.50	Cinema	\$3.24
Cinema	\$1.50	Online display	\$2.96

Source: Profit Ability 2, April 2024 – Short term benchmarks: Ebiquity, EssenceMediacom, Gain Theory, Mindshare, Wavemaker UK. Long Term Multipliers: EssenceMediacom, Gain Theory, Mindshare, Wavemaker UK. ROI in British pounds converted to U.S. \$ as of April 27, 2024



Yes, AM/FM radio attribution for site traffic and search can be measured: 17-campaign analysis

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All radio ads from all media vendors were combined to study entire campaign effect

### On average, AM/FM radio generated a +14% lift in site traffic across the 17 campaigns

#### Attributed lift percentage Performance ranges are based on LeadsRx lift norms



Source: LeadsRx Attribution Studies, 17 Campaigns, 2019-2023



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# Steve's Pest Control, Inc.

**Professional Pest and Termite Elimination Services** 

How AM/FM radio took Steve's Pest Control of Springfield, Missouri from one van to ninety Steve's Pest Control leads the pest control category in awareness, ad recall, favorability, purchase intent, usage, and preference

	% of total respondents							
	Unaided awareness	Total ad recall	Favorability (favorable or somewhat favorable view)	Purchase intent	Have used	Brand preference		
Steve's Pest Control	34%	40%	35%	33%	20%	16%		
Orkin	23%	12%	32%	13%	8%	5%		
Terminix	6%	16%	30%	10%	8%	7%		
Atkins	6%	13%	21%	6%	4%	4%		

Source: MARU/Matchbox National Study – December 2023, 98 total respondents, persons 18+

Steve's Pest Control, Inc. Professional Pest and Termite Elimination Services 

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# Thank You

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