



Updating Westport Research Satellite Receiver Frequency

The following is a step-by-step guide to updating the frequency of your Westport Research satellite receiver after repointing your dish for Westwood One's migration to AMC-18.

For additional assistance, please contact STORQ Support via phone or email:

Phone: 720-873-5158

Email: STORQSupport@westwoodone.com

For ALL Models of "Kalipso" branded receivers (Including SRX2, KX1, KX2):

From the home screen of the device, press the down arrow to begin working through the menu tree, until you find the "Advanced Options" screen (Fig 1.1). Press "Enter" to access the "Advanced Options" menu.



Once in the "Advanced Options" menu, use the down arrow to locate the "Rcvr Settings" menu (Fig 1.2). Hit "Enter" to open the "Rcvr Settings" menu.



Once inside the “Rcvr Settings” menu, use the down arrow to locate the screen with the frequency settings. The Screen will have the following information currently included (Fig 1.3).

Txp: 00.979500GHz
MPE MODE



Once on this screen, hold down both the up and the down arrow, simultaneously, for about 2 seconds. This will highlight the first value of the frequency and allow for editing (Fig 1.4).



Use the up or down arrows to adjust the value of each position to the new frequency. Once the value has been updated in each position, use the “Enter” button to move to the next position. The new frequency to input is:

01.107000GHz

Once you have updated each position of the frequency, and have hit “Enter” to move to the final position, one final press of “Enter” will save the new frequency to memory. Fig 1.5 shows the final screen once the new frequency has been saved:



You have finished updating the frequency of your Westport Research “Kalipso” satellite receiver. If your dish is accurately pointed, you should now be showing a value for both EbNo and MA on the home screen (continue hitting the “Back” button if you are not on the home screen).

NOTE:

In some instances, a full reboot of the receiver will be required to lock in to the new frequency. Simply Power Cycle the unit in order to complete a full reboot.

For ALL other Models of Westport receivers (Including NGR-10, DDR-MPE3, DDR-IPB1, or all other models not branded “Kalipso”):

From the home screen of the device, press the down arrow to begin working through the menu tree, until you find the “Receiver Utils” screen (Fig 2.1). Press “Enter” to access the “Receiver Utils” menu.



Once inside the “Rcvr Utils” menu, use the down arrow to locate the screen with the frequency settings. The Screen will have the following information currently included (Fig 2.2).

Txp: 00.979500GHz
MPE MODE



Once on this screen, hold down both the up and the down arrow, simultaneously, for about 2 seconds. This will highlight (blinking) the first value of the frequency and allow for editing.

Use the up or down arrows to adjust the value of each position to the new frequency. Once the value has been updated in each position, use the “Enter” button to move to the next position. The new frequency to input is:

01.107000GHz

Once you have updated each position of the frequency, and have hit “Enter” to move to the final position, one final press of “Enter” will save the new frequency to memory. Fig 2.3 shows the final screen once the new frequency has been saved:



You have finished updating the frequency of your Westport Research “Kalipso” satellite receiver. If your dish is accurately pointed, you should now be showing a value for both EbNo and MA on the home screen (continue hitting the “Back” button if you are not on the home screen).

NOTE:

In some instances, a full reboot of the receiver will be required to lock in to the new frequency. Simply Power Cycle the unit in order to complete a full reboot.